• Context
• Neonatal Workstream
• Methodology
• Results
• Support
CONTEXT
NEONATAL CARE

SPSP – Mental Health – Improving Observation Practice
This is an improvement programme to improve observation practice.

Scottish Patient Safety Programme – Acute Adult
The Acute Adult programme works to reduce harm and mortality for patients in hospitals.

Scottish Patient Safety Programme – Healthcare Associated Infections
The Healthcare Associated Infections (HAI) programme provides an improvement resource to support NHS boards to deliver sustained improvements in the prevention and control of infections.

Scottish Patient Safety Programme – Maternity and Children’s Care
The aim of the programme is to improve outcomes and reduce inequalities by providing a safe, high-quality experience for all women, babies and families.

Scottish Patient Safety Programme – Medicines
The programme aims to bring together current improvement activity related to medicines from across the Scottish Patient Safety Programme: Acute Adult, Primary Care, Maternity and Children’s Care and Mental Health Programmes.

Scottish Patient Safety Programme – Mental Health
The Mental Health Programme seeks to reduce the harm experienced by individuals who are receiving care within mental health services.

Scottish Patient Safety Programme – Primary Care (General Medical Services)
The Primary Care programme aims to reduce the number of events which could cause harm from healthcare delivered in any primary care setting.

Scottish Patient Safety Programme – Pressure Ulcers in Care Homes
The programme will work in collaboration with NHS boards, Health and Social Care Partnerships, Scottish Care and Care homes across Scotland to reduce the incidence of pressure ulcers for residents in care homes.

Scottish Patient Safety Programme – Primary Care Dentistry
The dental arm of the SPSP Primary Care programme seeks to embed quality improvement processes into every day practice.

Scottish Patient Safety Programme – Primary Care Pharmacy
The pharmacy arm of the SPSP Primary Care programme will work to forge stronger links between GPs, hospital staff and pharmacy teams to drive improvement in the prescribing and dispensing of medication to patients after they have been in hospital.

NHS SCOTLAND
Healthcare Improvement Scotland
NEONATAL CARE

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Tailored and Responsive Improvement Support Team (TRIST)
The programme provides flexible improvement support to help NHS boards and Health and Social Care Partnerships address local priority issues.
The Breakthrough Collaborative model
THE PRESENT
GENERIC MCQIC
ALL 3 STRANDS

Fewer outcomes – national specified outcomes

Local processes, priorities

Phased Delivery

Ongoing support – data assessments, feedback

QI webex
Neonatal Care Phased Delivery

Action Period 1
Apr’16 – Aug ‘16
IV access Hypothermia Deteriorating patient (2 of 3)
ICUs: late-onset infection
NE1 Sep 2016

Action Period 2
Sep ‘16 – Feb ‘17
IV access Hypothermia Deteriorating patient (2 of 3)
ICUs: late-onset infection
NE2 Mar 2017

Action Period 3
Mar ‘17 – Aug ‘17
IV access Hypothermia Deteriorating patient (All 3) Respiratory support
ICUs: NEC
NE3 Sep 2017

Action Period 4
Sep ‘17 – Feb ‘18
IV access Hypothermia Deteriorating patient (All 3) Respiratory support
ICUs: NEC
NE4 Mar 2018

Action Period 5
Mar ‘18 – Aug ‘18
Medicines Screening
ICUs: Neurological injury
NE5 Sep 2018

Action Period 6
Sep ‘18 – Feb ‘19
Medicines Screening
ICUs: Neurological injury
NE6 Mar 2019

Review
Preferred Measures

- Agreed through consultation
- Provided by all boards
- Scotland wide data

- Identify national / international stretch aims
- Can’t mandate
  - all boards have Executive commitment and sign up to SPSP.
OVERARCHING AIM TO REDUCE NEONATAL MORTALITY BY 15%
Measurement Aims

- Data is local but Scottish picture.
  - Monthly / Quarterly Reporting with 6 monthly Self Assessment

- Identify national / international stretch aims

- Can’t mandate
  - all boards have Executive commitment and sign up to SPSP.
Model for Improvement

What are we trying to accomplish?

How will we know that a change is an improvement?

What change can we make that will result in improvement?

 Act | Plan

 Study | Do
“Without data you’re just a person with an opinion.” W. Edwards Deming
METHODOLOGY
“Without an opinion you’re just a person with data.”

Silberzahn & Jones, Forbes.com
Model for Improvement

What are we trying to accomplish?

How will we know that a change is an improvement?

What change can we make that will result in improvement?

Act Plan

Study Do
While all changes do not lead to improvement, all improvement requires change.
SUPPORTING SPSP
Networking Days
Sharing of tools
Improvement Advisors

- Bernie McCulloch
- Lesley McFarlane
Tailored and Responsive Improvement Support Team

TAILORED
Our support is tailored to the needs of the organisation seeking it.

RESPONSIVE
Whatever the needs of organisation, we make sure we are responsive.

IMPROVEMENT
All of our work is steeped in improvement.

SUPPORT
We will work with you and support you to achieve your improvement aims.
Improvement Associates

• The Tailored and Responsive Improvement Support Team have set up a Framework Agreement to access Independent Contractors (Improvement Associates)

• 19 Improvement Associates with knowledge, skills and experience relevant to improvement and/or health and social care.

• Can be contracted by HIS to undertake discrete, time-defined pieces of work.

Please contact a Healthcare Improvement Scotland colleague to find out more.