



University  
of Dundee



**Study title: Research study on whether a massive online open course (MOOC) can be used to change behaviour and practice.**

Thank you for your interest in this study. Please read the following information carefully before deciding whether or not to participate. There will be no disadvantage to you of any kind if you decide not to take part.

**What is the aim of the project?**

Our research project aims to explore whether it is feasible to use online educational courses to change behaviour in order to support a change in practice within health and social care. We have included behaviour change resources within a three-week compassionate care MOOC and would like to test whether their use can have an impact on compassionate care.

**Why me?**

We are approaching you because you are a health and social care professional and you have registered to complete the compassionate care MOOC. We would like to find out how this has changed your behaviour personally and at your workplace over time. We also want to know what in particular you found useful – or not so useful, so that we can further improve the course to support behaviour change.

**What will you be asked to do?**

You will be invited to complete online questionnaires at the beginning and at the end of the course.

We would be very happy if you complete both surveys, but you may choose to complete just one. You are free to skip any questions that you would prefer not to answer, and you may end your participation at any time. Completing each of these surveys should take no longer than 15 minutes of your time. If you decide to help us by taking part in all three surveys, you would contribute no more than 30 minutes of your time to this research project.

You may also take part in this research project by simply allowing us to use your postings in discussions. We would like to collect these data at certain steps of the course. If you would like to let us use this data for research purposes, there is nothing you need to do, as your consent is assumed when you register for the course.

However, you may choose to contribute to discussions, but opt out from this research. Please then let the researcher know by email: [j.tang@dundee.ac.uk](mailto:j.tang@dundee.ac.uk). On your request, we will not treat your postings and on FutureLearn as research data. If you withdraw, you may still participate in the course as normal without any disadvantage to yourself of any kind.

### **How will my data be used?**

We are interested in your experiences of using online education for behaviour change, and how you have personally used it to improve compassionate care in your workplace. Your responses, postings, and activities will allow us to evaluate whether a MOOC can be used to change work practice within health and social care and to identify the most effective content that can help to support behaviour change.

### **Will my taking part in this study be kept confidential?**

When you first complete the questionnaires, we will ask you to provide some brief background information about yourself. We will anonymise all the data from all sources once data collection is complete and will not identify or report any individual's data. Any computer based data will be stored in a secure password protected computer. Only individuals directly involved with the study will have access to this information.

At the end of the study the confidential records will be kept for at least 5 years and then destroyed. The confidential handling, processing, storage and disposal of data are in accordance with the General Data Protection Regulation (2018).

### **Who is organising and funding this research?**

The study has been organised by Dr Jason Tang, and his research team at the University of Dundee. The study is funded by the Health Foundation at the Scottish Improvement Science Collaborating Centre (SISCC).

### **What are my rights?**

If you have any concerns about your participation in the study, you have the right to raise your concern with a researcher involved in conducting the study.

If you have a complaint about your participation in the study, you should first talk to a researcher involved in the study. However, you have the right to raise a formal complaint. You can make a complaint to a senior member of the research team:

Dr Nicola Gray  
Associate Director  
Scottish Improvement Science Collaborating Centre  
School of Nursing & Health Sciences  
University of Dundee  
11 Airlie Place  
Dundee  
Tel: 01382 381957

Email: [n.y.gray@dundee.ac.uk](mailto:n.y.gray@dundee.ac.uk)

In the event that you think you have suffered harm as a result of your participation in the study there are no automatic financial compensation arrangements. However, you may have the right to make a claim for compensation against the University of Dundee. Where you wish to make a claim, you should consider seeking independent legal advice but you may have to pay for your legal costs.

The University of Dundee maintains a policy of public liability insurance which provides legal liability cover in respect of damages, costs and expenses arising out of claims.

### **Any questions?**

If you have any questions or want to ask us about the study either now or in the future, please feel free to contact:-

Dr Jason Tang (researcher)

Tel: 01382 383311

Email: [j.tang@dundee.ac.uk](mailto:j.tang@dundee.ac.uk)

Chief Investigator:

Dr Nicola Gray

Tel: 01382 381957

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Thank you for reading this information sheet and considering taking part in this study. If you would like more information or want to ask questions about the study, please contact the study team on the numbers/emails above.

*The University Research Ethics Committee of the University of Dundee  
has reviewed and approved this study*